

# DUPONT PAINT WARRANTY

LifeLine Emergency Vehicles, Inc.

I. Warranty. This DuPont paint warranty covers the areas of the vehicle finished solely with the DuPont Performance Coatings products recommended by DuPont for **LifeLine Emergency Vehicles, Inc.** (hereinafter the "DuPont Coatings System") in accordance with **LifeLine Emergency Vehicles, Inc.** processes and/or systems reviewed and approved in advance by DuPont (hereinafter the "Customer Process"). A detailed description of the DuPont Coatings System and Customer Process that **LifeLine Emergency Vehicles, Inc.** must utilize in order for this warranty to be applicable is attached hereto and made a part hereof. This warranty shall be in effect for a period of **SIX** years from the date the vehicle is delivered. This warranty applies to **PAINT AND LABOR**. This warranty will be prorated as follows:

## **DuPont Coatings System**

DuPont™ Variprime® 615S™ Self-Etching Primer  
DuPont™ URO® 1340S™ Polyurethane Primer-Filler  
DuPont™ Imron® 5000™ Topcoat

## **Prorated**

Years 1 to 3 100%  
Year 4 50%  
Year 5 25%  
Year 6 10%

II. DuPont warrants that the areas finished with the DuPont Coatings System in accordance with the Customer Process will be free throughout the warranty period from the following paint failures: corrosion; blistering; cracking; peeling; hazing; chalking; delamination; unreasonable loss of gloss throughout the entire area finished.

Excluded from coverage under this warranty are the following: paint failures resulting from products not manufactured or sold by DuPont; paint failures resulting from defective substrate, improper substrate treatment or preparation, cathodic corrosion or defective vehicle design; paint failures resulting from pre-existing rust or corrosion; repairs made over previously finished areas unless stripped to bare metal or appropriate substrate; paint failures caused by improper care, such as abrasive polishes, cleaning agents, improper pressure washing, or aggressive mechanical wash systems; paint failures caused by abuse, misuse, vandalism, accidents, foreign objects, acid rain, chemical fallout or acts of nature; paint failure caused by application or removal of decals, stickers or other subsequently applied signs, artwork or lettering; any paint failure that is not inspected by an authorized DuPont representative as set forth in the Claims Procedure section.

III. Audits / Record-keeping. **LifeLine Emergency Vehicles, Inc.** shall keep records of every vehicle finished and the process used. Quality checks will be in place and signed off in each area. Spot check audits will be performed on a regular basis by DuPont and will be followed up with corrective action items to be corrected by **LifeLine Emergency Vehicles, Inc.** in seven (7) days or less. Failure to correct the items will result in the warranties being voided and ineffective for that time period. Panel testing is required whenever there is a change in the process, including changes in brands of filler compounds and chemicals. **LifeLine Emergency Vehicles, Inc.** is responsible for sending the panels in to the DuPont laboratory.

IV. Claims Procedure. In the event a vehicle covered by the DuPont warranty demonstrates evidence of a paint failure as set forth above, the vehicle must be inspected by an authorized representative of **LifeLine Emergency Vehicles, Inc.** and DuPont for a determination of whether a paint failure covered by the DuPont warranty exists. Any paint failure determined to be subject to the warranty must be approved and authorized in advance of the work by a DuPont representative and the work must be performed by a certified DuPont refinisher. If such facility is not readily available, a repair facility under the direct supervision of a DuPont representative is acceptable. In the event work is covered by this warranty, DuPont will replace the product and, if labor is included in this warranty, provide a reasonable allowance for direct labor costs. The actual labor allowance will be determined by DuPont in its sole discretion. Any paint failure determined not to be covered by the warranty will be the sole responsibility of **LifeLine Emergency Vehicles, Inc.** and/or owner.

V. This letter sets forth the entire warranty made by DuPont. THERE ARE NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AND ANY SUCH WARRANTIES ARE DISCLAIMED. The remedy set forth herein shall be the sole and exclusive remedy for any breach of warranty. This warranty runs only to LifeLine Emergency Vehicles, Inc. and is not transferable by **LifeLine Emergency Vehicles, Inc.**

### **Protect the finish on the Life-Line vehicle by following these recommendations:**

- While the finish is fresh (the first 30 days), rinse frequently with water. Wash the vehicle weekly. If the vehicle is extremely soiled, use a mild liquid soap (with a neutral pH between 6 and 8, not detergent. Detergents containing butyl cellosolve or potassium hydroxide should not be used.
- Do not use any abrasives (brushes, chemicals or cleaners.)
- Do not wax this vehicle for the first 120 days after delivery.
- Do not use any kind of scraper to remove ice or snow from the painted surface.
- Do not allow diesel fuel or antifreeze to stand on the surface. Rinse with water.
- Have any paint nicks or bruises touched up as soon as possible to prevent corrosion.
- Park in a sheltered area whenever possible to extend the life of the finish.

